



Ten-Year Warranty Slim Line Insulating Panes (SLIPs)

Slim Line Insulating Panes (SLIPs) are designed to insulate and protect sashes from the weather. SLIPs are manufactured in Oregon City, Oregon using aluminum frames with a paint finish and tempered safety glass, a gasket around the perimeter of the aluminum extrusion, and stainless-steel screws.

Although Chosen Wood Window Maintenance, Inc (CWWM) is not the SLIP installer for DIY Kits, CWWM warrants this product (not the installation) to be free from defects in workmanship and materials, under normal residential use and conditions, for ten (10) years from the original date of purchase. This warranty does not cover glass breakage, wear spots, or scratches.

CWWM agrees, at its option during the warranty period, to repair any defect in workmanship or materials or to replace the product without charge (except for a fee for shipping, handling, packing, return postage, and insurance which will be incurred by the customer). Such repair or replacement is subject to verification of the defect or malfunction and proof of purchase as confirmed by showing the fabricated dimensions of the SLIP on the original dated invoice or sales receipt. Installation of the repaired or replaced product is not covered.

Tempered safety glass can withstand considerable impact, but it can break and Low-E coatings can be scratched easily. Do not caulk or paint heavily around the SLIP, as it could block the vent holes and cause fogging. Do not use metal or abrasive materials when cleaning. Use a mild dish soap and soft cloth for cleaning. Rinse or squeegee off as a last step. Use care that the squeegee is free of grit that could scratch the glass or coating. Clean SLIPs thoroughly and often for years of enjoyment.